© INNOVATIVE RESEARCH THOUGHTS | Refereed | Peer Reviewed | Indexed

ISSN: 2454 - 308X | Volume: 03, Issue: 06 | July - September 2017



# 'How to make a Tourism Destination as Responsible and Sustainable'

\*Dr. Sanjay Nibhoria, \*\* Mr. Hemant K Chanchal

\*Assistant Professor, Institute of tourism and Hotel Management Bundelkhand University, Jhansi \*\*Research Scholar, Institute of tourism and Hotel Management Bundelkhand University, Jhansi

#### **Abstract**

This paper has discussed various core indicators of sustainable and responsible tourism in relation to making a tourism destination sustainable and responsible. There are multiple dimensions of sustainable and responsible tourism as economic, social, cultural, environmental, and emotional and satisfaction level of local communities, tourism stakeholders and visitors etc. in a form of alternative tourism, village tourism, ecotourism, farm tourism, ethical tourism, rural tourism, green tourism, pro-poor tourism, and community based tourism, geo tourism and integrated tourism and many more. However, these forms of tourism are related to sustainable and responsible tourism one way or another. Therefore, it is recommended on a serious note that the tourism personnel like tourism planners, policy makers, local residents, tourists and other associated stakeholders need to plan, promote, develop and maintain the any form of tourism under core indicators of sustainable and responsible tourism development.

Keywords: Sustainable Development, Responsible Tourism, CBT, Tourism Development **Introduction** 

The idea of responsible tourism has been shown within the tourism literature since the first eighties(Smith, 1990; Cooper and Ozdil, 1992). Seminal works by deKadt (1980) and Krippendorf (1987), for instance, for example, heightened concerns for the impacts of tourismon the environment and destination association. The scope of substantiality initiatives such as alternative tourism, ecotourism, ethical tourism, green tourism, soft tourism, pro-poor tourism, geo tourism, integrated tourism, community-based tourism, etc. Appeared in the tourism literature. Responsible tourism is closely coupled to those ideas. These sustainability-orientedalternatives to mass tourism ask for promote environmental conservation, cultural integrity, socioeconomic upliftment and the wellbeing of communities, particularly the disadvantaged components, existing in tourism destinations (TIES, 1990; Scheyvens and Momsen, 2008; Oliver and Jenkins, 2003; Blackstock, 2005; Cawley and Gilmour, 2008; Kontogeorgopoulos, 2009; Weeden, 2002; Hall, 2008). Although those initiatives are helps to promote the principles of sustainable tourism (Sharpley, 2000) a variety of political, economic and industrial challenges like differing priorities of the national/regional economy, the formation and incentives of the general public administration system, overcommercialisation, the formation of the international tourism system tocall however some of, create implementation backbreaking in practice (Tosun 2001). This treatise examines a number of successful cases of planning and implementing "responsible tourism" in the village of Kumarakom in Kerala, India. The case study itself is interested in sustainable and responsible

© INNOVATIVE RESEARCH THOUGHTS | Refereed | Peer Reviewed | Indexed

ISSN: 2454 - 308X | Volume: 03, Issue: 06 | July - September 2017



tourism practices Lopgin also provides an opportunity for the concept of "responsible tourism" to critically assess the potential concept of tourism research, the actual contributions. ..

#### **Review of Literature**

The alignment of sustainability responsible tourism is stressed by Smith (1990:480), who outlined the responsible tourism as "a form of tourism which respect the host's natural, built and cultural environments and the interest of all parties concerned".

In addition to the nonappearance of a deviation between responsible tourism and sustainable tourism that this producing view, the arguments surrounding 'sustainable tourism' also receives imported in objections of responsible tourism. For example, the sustainability debate constantly criticized for its decreases the abstract clarity (Higgins-Desbiolles, 2010);

has been defined as a imperfect and inadequate conception that's supported fallacies on the role of tourism demand, the attributes of tourism resources, the imperative of entomb and intra-generational equity, socio-cultural integrity, mensuration and kinds of sustainable buildout (Liu, 2003);and for giving small solutions to what's primarily a macro drawback of unsustainable growth in tourism (Wheeler, 1991). Wheeler (1991) is important regarding the growing variety of ostensibly environment-friendly tourism initiatives

andarguesthat accountable business can't be an answer for the issues of tourism, as long because the volume of worldwide tourism is on the rise. A study on 'Implementing Sustainable Tourism as a Pro –Poor and Community Development Approach' was conducted where he suggested how sustainable tourism significantly impacting tourists perception and satisfaction.

Increasing tourism scale will inevitably get a corresponding increase in negative impact. Therefore, the responsible development of tourism needs to reduce the scale and quantity of tourism. Wheeler (1991: 96) described responsible tourism as "a pleasant, agreeable, but dangerously superficial, ephemeral and inadequate escape route for the educated middle classes unable, or unwilling, to appreciate or accept their/our own destructive contribution to the international tourism maelstrom."

#### **Developing a destination in sustainable and Responsible Ways**

In this paper, we reviewed the concept of responsible tourism, which is beginning to appear in the tourism literature. We reviewed the different ways this term is used in tourism research and suggested whether the term came to mean all and, as a result, is obscuring additional conceptual contributions that could be claimed. Instead, actual use in regions where the term is used (such as South Africa and Kerala) has suggested that it is suggesting very limited use. We have identified this as a unique manifestation of the tourism sector on the CSR agenda. Documents on responsible tourism are available, and declarations of intentions and guidelines for doing so are also available in tourism, but no examples are reported based on many case studies. As Flyvbverg (2006) argues, I think this is the difference. Advances in the realm of knowledgerequire example. Later, the importance of 'paradigmatic case study' became important, and we suggested that Kumarakom's case studies could be thought of as paradigmatic case study. The case study discussion first traced Kerala' particular governance context and national economic tourism location. Responsible tourism initiatives at the main and regional levels then highlighted the 'how' of implementation and the implications they generated. Next, general and non-normative principles that can be said to be

© INNOVATIVE RESEARCH THOUGHTS | Refereed | Peer Reviewed | Indexed

ISSN: 2454 - 308X | Volume: 03, Issue: 06 | July - September 2017



necessary in any form for the practical and successful translation of responsible tourism principles were identified.

These are the realized coercion, information exchange; regional embedded regional leadership mobilized in the dialectical tension of tolerance and confrontation. This approach contrasts with an approach that trusts the voluntary adoption of "responsible" practices by the private sector. Responsible tourism conceptual topography can contribute to practice, insofar as the study of the topography depicted in other forms of tourism seeks to solve certain types of challenges thrown out by the description itself. UNWTO has also given the guidelines for sustainable and responsible tourism development, as a form of core indicators of sustainable tourism development.

#### Relationship between Responsible and Sustainable Tourism

For investigating the relationship between responsible and sustainable tourism" Pearson correlation coefficient, Coefficient of determination R2 and Share of independent were calculated and presented in table 1.

Table 1 Summary Statistics of Co-efficient of Correlation between responsible and sustainable tourism

Group	Independent Variable	Dependent Variable	Correlation .	Coefficient of Determination R2	Share of I.V
Tourists	Sustainable Tourism Development	Responsible Tourism	0.821**	0.674	67.4%

<sup>\*\*</sup>Significant at 0.01 level

The Pearson correlation coefficient "r" between responsible and sustainable tourism has been calculated and presented in table 1

Table 1 depicts that value of Co-efficient of correlation, r=0.821, between responsible and sustainable tourism development from tourists point of view which is significant at 0.01 level of significance. The table 1 also shows the coefficient of determination, R2 =0.674 (Square of correlation coefficient, r) shows amount of variability in responsible tourism that is shared sustainable tourism development and after converting this value into percentage it is concluded that tourists sustainable tourism shares 67.64% of the variance in total sustainable tourism development. Remaining share of responsible tourism would get develop and share by other associated factors and attributes.

#### References

- ➤ Alberta Declaration (2011) Alberta Declaration on Responsible Tourism in Destinations, International Centre for Responsible Tourism Canada, Retrieved March 23, 2012, from <a href="http://icrtcanada.ca/?p=230">http://icrtcanada.ca/?p=230</a>
- Ashley, C., Roe, D. and Goodwin, H. (2001) *Pro-Poor Tourism Strategies: making tourism work for the poor*. Pro-Poor Tourism Report No.1 (April) for the Overseas Development Institute, London. Nottingham: Russell Press.

© INNOVATIVE RESEARCH THOUGHTS | Refereed | Peer Reviewed | Indexed



- ➤ Blackstock, K. (2005) A critical look at community based tourism *Community Development Journal*, 40(1), 39-49
- ➤ BITC (2003) Why become a responsible business? retrieved February 12, 2012, from: <a href="http://www.bitc.org.uk/issues/why\_become\_a\_responsible\_business/index.html">http://www.bitc.org.uk/issues/why\_become\_a\_responsible\_business/index.html</a>
- ➤ Bohdanowicz P. (2005), European hoteliers' environmental attitudes: Greening the business. *Cornell Hotel and Restaurant Administration Quarterly*, 46 (2), 188-204
- ➤ Bohdanowicz P. (2007), A case study of Hilton Environmental Reporting as a tool of Corporate Social Responsibility. *Tourism Review International* 11(2), 115-131
- ➤ Bond, P (2008) Social movement and corporate social responsibility in South Africa Development and Change, 39, 1037-52.
- ➤ Butler, R (1990) Alternative Tourism: Pious Hope or Trojan Horse? *Journal of Travel Research*, 28(3), 40-45
- Cape Town Declaration (2002) Cape Town Declaration on Responsible Tourism, Cape Town Conference on Responsible Tourism in Destinations August 2002, Retrieved on March 22, 2012, from <a href="http://www.capetown.gov.za/en/tourism/Documents/Responsible%20Tourism/Toruism">http://www.capetown.gov.za/en/tourism/Documents/Responsible%20Tourism/Toruism R</a> T 2002 Cape Town Declaration.pdf
- ➤ Carroll, A, B (1991) The Pyramid of Corporate Social Responsibility: Toward the Moral Management of Organizational Stakeholders. *Business Horizons* 34 (4), 39-48.
- ➤ Cater, E. (1993) Ecotourism in the Third World: Problems for sustainable tourism development, *Tourism Management*, 14 (2), 85–90
- ➤ Cawley, M and Gillmor, D.A. (2008) Integrated rural tourism: Concepts and Practice, **Annals** of Tourism Research, 35 (2), 316-337
- ➤ Chakravarti, S (2001, January 29), God's Acre, *India Today*. Retrieved July 21, 2009, from <a href="http://www.india-today.com/itoday/20010129/cover.shtml">http://www.india-today.com/itoday/20010129/cover.shtml</a>
- ➤ Chettiparamb, A. (2005) 'Fractal spaces in planning and governance' *Town Planning Review*, Volume 76(3), 317-340
- ➤ Chettiparamb, A. (2006) 'Bottom-up Planning and the Future of Planning Education in India' *Journal of Planning Education and Research*, Volume 26(2): 185-194.
- ➤ Chettiparamb, A (2011) Kudumbashree Project, Kerala, India: A Meta-governance analysis, *World Planning Schools Conference*. *Perth*, 3<sup>rd</sup> 9<sup>th</sup> July.
- Cohen, E. (1987) Alternative tourism a critique. *Tourism Recreation Research*, 12(2), 13-18
- ➤ Cooper, C. P. and Ozdil, I. (1992). 'From mass to 'responsible' tourism: The Turkish experience.' *Tourism Management*, 13(4): 377-386
- ➤ Cowton, C, J (1998) The Use of Secondary data in Business Ethics research. *Journal of Business Ethics*, 17 (4), 423-434.
- ➤ DEAT (1996) White Paper on the Development and Promotion Of Tourism In South Africa, Department Of Environmental Affairs And Tourism, Government Of South Africa. Retrieved July 21, 2011, from <a href="http://www.environment.gov.za/PolLeg/WhitePapers/tourism96.htm">http://www.environment.gov.za/PolLeg/WhitePapers/tourism96.htm</a>

© INNOVATIVE RESEARCH THOUGHTS | Refereed | Peer Reviewed | Indexed



- ➤ DEAT (2002). *Guidelines for Responsible Tourism Development*. Pretoria: Department of Environmental Affairs and Tourism.
- ➤ de Kadt, E. (1979). *Tourism: Passport to development*. Oxford, Oxford University Press.
- ➤ Department of Tourism, Government of Kerala (n.d.) Responsible Tourism The Update. Retrieved November 11, 2011, from http://www.keralatourism.org/rt-keralaupdate.php
- ➤ Department of Tourism, Government of Kerala (2005a) 'Kerala Tourism (Conservation and Preservation of Areas) Act 2005'. Retrieved November 11, 2011 from <a href="http://www.keralatourism.org/tourismact.php">http://www.keralatourism.org/tourismact.php</a>
- ➤ Department of Tourism, Government of Kerala, (2005b) 'Guidelines for Conservation and preservation: Special Tourism Zone, Kumarakom'. Retrieved November 11, 2011, from www.keralatourism.org/tourismzone/Kumarakom.doc
- ➤ Dodds, R. and Joppe, M. (2005). *CSR in the Tourism Industry? A Value-Chain Approach*. New York: World Bank.
- Equations (2007) Vembanad Lake and Tourism. Retrieved November 11, 2011, from <a href="http://www.equitabletourism.org/files/fileDocuments378\_uid10.pdf">http://www.equitabletourism.org/files/fileDocuments378\_uid10.pdf</a>.
- Flyvberg, B (2006) Five misunderstandings about case-study research. *Qualitative Inquiry*, 12(2), 219-245.
- Forester, J (2006) Making Participation Work When Interests Conflict: Moving from Facilitating Dialogue and Moderating Debate to Mediating Negotiations. *Journal of the American Planning Association*, 72 (4), 447-456.
- Franke, R. and Chasin, B.H (1997) Power to the Malayalee People, *Economic and Political Weekly*. 32 (48), 3061-3068
- ➤ George, R. And Frey, N. (2010) Responsible tourism management: Using social marketing to create positive change, *South Africa Journal of Business Management*, 41(1), 11-23.
- George, T.J.S. (Ed.) (1997) *India at 50*, Chennai: Express Publications (Madurai) Ltd,
- ➤ Goodwin, H. (2011) *Taking Responsibility for Tourism*, Oxford: Goodfellow Publications
- ➤ Goodwin, H and Venu, V (2008) *Kerala Declaration on Responsible Tourism* <a href="http://www.responsibletourism2008.org/keraladeclaration.php">http://www.responsibletourism2008.org/keraladeclaration.php</a>. Accessed 28th April, 2012.
- Government of South Africa (1996) 'The Development and Promotion of Tourism in South Africa' Retrieved November 11, 2011, from <a href="http://www.info.gov.za/whitepapers/1996/tourism.htm#3.4">http://www.info.gov.za/whitepapers/1996/tourism.htm#3.4</a>
- ➤ Hall, C.M. (2008) Pro-Poor Tourism: Do 'Tourism Exchanges Benefit Primarily the Countries of the South'? *Current Issues in Tourism*, 10 (2-3), 111-118
- Harrison, D. (2008) Pro-poor tourism: a critique, *Third World Quarterly*, 29(5), 851-868
- ➤ Healey, P (1999) Institutionalist analysis, communicative planning and shaping places. Journal of Planning Education and Research.19, 111-121.
- ➤ Heller, P (1996) Social capital as a product of class mobilization and state intervention: Industrial workers in Kerala, India. *World Development*, 24(6), 1055-1071.
- ➤ Heller, P, Harilal, K, N and Choudhuri, S (2007) Building Local Democracy: Evaluating the Impact of Decentralization in Kerala, India, *World Development* 35 (4), 626-648.

© INNOVATIVE RESEARCH THOUGHTS | Refereed | Peer Reviewed | Indexed



- ➤ Henderson, J, C (2007) Corporate social responsibility and tourism: Hotel companies in Phuket, Thailand, after the Indian Ocean tsunami. *Hospitality Management*, 26 (1), 228–239
- ➤ Higgins-Desbiolles (2010) The Elusiveness of Sustainability in Tourism: The Culture-Ideology of Consumerism and its Implications, *Tourism and Hospitality Research*, 10(2), 116-115
- ➤ Idemudia, U (2011) Corporate Social Responsibility and developing countries: moving the critical CSR agenda in Africa forward. *Progress in Development Studies*, 11(1), 1-18.
- ➤ Innes, J, E (2004) Consensus building: Clarifications for the critics. *Planning Theory*, 3(1) 5-20.
- ➤ Inoue, Y and Lee, S (2010) Effects of different dimensions of corporate social responsibility on corporate financial performance in tourism-related industries. *Tourism Management*, 32(4), 790-804.
- ➤ Isaac, T.M. and Franke, R.W. (2000) Local Democracy and Development: People's Planning for Decentralized Planning in Kerala. New Delhi, India: Left Word.
- ➤ Kerala Declaration (2008) The Kerala Declaration on Responsible Tourism, Retrieved March 22, 2012, from <a href="http://www.responsibletourism2008.org/keraladeclaration.php">http://www.responsibletourism2008.org/keraladeclaration.php</a>
- ➤ Kerala State Planning Board (2011) *Economic Review 2010*. Retrieved November 11, 2011 from <a href="http://spb.kerala.gov.in/index.php/economic-review/er-2010.html">http://spb.kerala.gov.in/index.php/economic-review/er-2010.html</a>
- ➤ Kerala Tourism Watch (2007) Forum Kerala demands Govt to stop STZs and pay compensation to victims of irresponsible Tourism. http://www.keralatourismwatch.org/node/12. Accessed 11th November, 2011.
- ➤ Kerala Tourism Watch (n.d,a) *Kumarakom A Case study of Sustainable Tourism*. http://www.keralatourismwatch.org/node/87 Accessed 11th November, 2011.
- ➤ Kelly, C. and kokkranikal, J. (2010) "The evolution and commodification of Wellness Tourism in India: A case study of Kerala"; a conference paper for the Tourism and Travel Research Association Conference, Budapest, Hungary, 21-23 April
- ➤ Kerala State Planning Board (2011) *Economic Review 2010*. Retrieved November 11, 2011, from http://spb.kerala.gov.in/index.php/economic-review/er-2010.html
- ➤ Kerala Tourism Watch (n.d,a) *Kumarakom A Case study of Sustainable Tourism*. Retrieved November 11, 2011, from <a href="http://www.keralatourismwatch.org/node/87">http://www.keralatourismwatch.org/node/87</a>
- ➤ Kerala Tourism Watch (2007) Forum Kerala demands Govt to stop STZs and pay compensation to victims of irresponsible Tourism. Retrieved November 11, 2011, from <a href="http://www.keralatourismwatch.org/node/12">http://www.keralatourismwatch.org/node/12</a>.
- ➤ Kokkranikal, J (1993), 'Tourism and the environment', Kerala Calling, 13(10), .27-39
- ➤ Kokkranikal, J., and Morrison, A. (2002) 'Entrepreneurship and sustainable tourism: A case study of the Houseboats of Kerala', *Tourism and Hospitality Research*, *The Surrey Quarterly Review*. 4 (1), 7-20
- ➤ Kontogeorgopoulos, N.(2009) The Temporal Relationship between Mass Tourism and Alternative Tourism in Southern Thailand, *Tourism Review International*, 13 (1),1-16

© INNOVATIVE RESEARCH THOUGHTS | Refereed | Peer Reviewed | Indexed



- ➤ Krippendorf, J. (1987) *The Holiday Makers: Understanding the Impact of Leisure and Travel*, Oxford: Butterwoth-Heinemann
- ➤ Kudumbashree (n.d,a) The Mission Statement. Retrieved November 11, 2011, from <a href="http://www.kudumbashree.org/?q=vision">http://www.kudumbashree.org/?q=vision</a>
- ➤ Kudumbashree (n.d, b) 'Milestones'. Retrieved November 11, 2011, from <a href="http://www.kudumbashree.org/?q=milestones">http://www.kudumbashree.org/?q=milestones</a>
- Liu, Z.H. (2003)SustainableTourismDevelopment: A Critique. *Journal of sustainable Tourism*, 11 (6), 459-475.
- MacLellan, L.R., (1997), 'The Tourism and the Environment Debate: From Idealism to Cynicism', in Foley, M., Lennon, J. and Maxwell, G. (Eds.) *Hospitality, Tourism and Leisure Management*, London: Cassell.
- ➤ Málovics, G. Csigéné, N. and Kraus, S. (2008) The role of corporate social responsibility in strong sustainability. *The Journal of Socio-Economics*, 37(3), 907–918
- ➤ McWilliams, A and Siegel, D (2001) Corporate Social responsibility: A Theory of the Firm perspective. *Academy of Management Review*, 26, (1), 117-127.
- ➤ Merwe, M, V, D. and Wocke, A (2007) An investigation into responsible tourism practices in the South African hotel industry' *South African Journal of Business Management*, 38(2) 1-15.
- ➤ Michot, T (2010) 'Pro-poor tourism in Kumarakom, Kerala, South India: Policy Implementation and Impacts. *Journal of Alternate Perspectives in the Social Sciences*. Working paper No7. Retrieved November 11, 2011, from <a href="https://www.japss.org/upload/Working Paper no.7">www.japss.org/upload/Working Paper no.7</a> March 2010 FINAL%5B1%5D.pdf.
- ➤ Middleton, V (1998) Sustainable *Tourism: A Marketing Perspective*, Oxford: Butterworth-Heinemann
- ➤ Miller, G. and Twining-Ward, L. (2005) *Monitoring for a Sustainable Tourism Transition:* the Challenge of Developing and Using. Indicators. Oxon: CAB International
- Nicolau, J, L (2008) Corporate Social Responsibility: Worth-Creating Activities. *Annals of Tourism Research*, 35 (4), 990-1006.
- ➤ Oliver, T. and Jenkins, T (2003) Sustaining rural landscapes: the role of integrated tourism, Landscape Research, 28 (3), 293-307
- Oommen, M, A (2008) Micro Finance And Poverty Alleviation: The Case Of Kerala's Kudumbashree. Working Paper No 17. Centre for Socio-economic & Environmental Studies (CSES), Kochi, Kerala, India. Retrieved November 11, 2011, from <a href="http://maoommen.com/images/papers/MICRO%20FINANCE%20AND%20POVERTY%20ALLEVIATION.pdf">http://maoommen.com/images/papers/MICRO%20FINANCE%20AND%20POVERTY%20ALLEVIATION.pdf</a>
- ➤ Padmanabhan, P, G and Georgey, K (n.d.) A World Class tourism centre & its host community. Retrieved November 11, 2011, from <a href="http://www.kumarakomvillage.com/a-world-class-tourism-centre-its-host-community/">http://www.kumarakomvillage.com/a-world-class-tourism-centre-its-host-community/</a>
- ➤ Parayil, G (ed) (2000) Kerala The Development Experience. Reflections on Sustainability and Replicability. Zed Books. London.

© INNOVATIVE RESEARCH THOUGHTS | Refereed | Peer Reviewed | Indexed



- ➤ Pat, A, K (2005) Kudumbashree A Poverty Eradication Mission in Kerala. *Economic and Political Weekly*, November 26<sup>th</sup>, 4989 4991.
- ➤ Pearce, J.A., Doh, J.P. (2005). The high impact of collaborative social initiatives. *Sloan Management Review* 46(3), 29–39.
- Scheyvens, R and Momsen, J.H. (2008) Tourism and Poverty Reduction: Issues for Small Island States, *Tourism Geographies*, 10 (1), 22-41
- ➤ Sebastian, L, M and Rajagopalan, P (2009) Socio-cultural transformations through tourism: a comparison of residents' perspectives at two destinations in Kerala, India. *Journal of Tourism and Cultural Change*, 7(1), 5-21.
- ➤ Sharpley, R. (2000) Tourism and Sustainable Development: Exploring the Theoretical Divide, *Journal of Sustainable Tourism*, 8 (1), 1-19
- ➤ Sharpley, R. (2009) *Tourism Development and the* Environment: Beyond Sustainability, London: Earthscan
- ➤ Sheldon, P, J and Park, S-Y (2012) An Exploratory Study of Corporate Social Responsibility in the US Travel Industry. *Journal of Travel Research*, 50(4), 392-407
- ➤ Shyamlal G.S (2008) Carrying Capacity Study of Coastal Tourism in Kumarakom, Kerala, Journal *Ekonomi Bisnis*, 13 (1), 1-15
- > Smith, V. L. (1990) Alternative/responsible tourism seminar. *Annals of Tourism Research*, 17 (3), 479-480
- ➤ Tharamangalam, J., (1998) The Perils of Social Development with Economic Growth: The Development Debacle of Kerala, India, *Bulletin of Concerned Asian Scholars*, 30 (1), Retrieved August 24, 2011, from <a href="http://www.questia.com/googleScholar.qst?docId=97729156">http://www.questia.com/googleScholar.qst?docId=97729156</a>
- ➤ TIES (1990) What is Ecotourism? Retrieved February 20, 2012, from <a href="http://www.ecotourism.org/what-is-ecotourism">http://www.ecotourism.org/what-is-ecotourism</a>
- ➤ Tosun, C. (2001) Challenges of sustainable tourism development in the developing world: the case of Turkey, *Tourism Management*, 22 (3), 289-303
- ➤ Venu, V. (2008) The Kerala Responsible Tourism Initiative A Work in Progress. Paper presented at Incredible India 2nd International Conference Responsible Tourism, Kochi, India, 21-24 March. Retrieved September 27, 2011, from <a href="http://responsibletourism2008.org/papers.php">http://responsibletourism2008.org/papers.php</a>
- ➤ Wall, J. (1997) Sustainable Tourism- Unsustainable Development, in Pigram, J and Wahab, S (eds.), Tourism *Development and Growth: the challenge of sustainability'*, London: Routeledge
- ➤ Weeden, C (2001)Ethical tourism: An opportunity for competitive advantage? *Journal of Vacation Marketing*, 8 (2), 141-153
- ➤ Welford, R (1997) *Hijacking environmentalism: Corporate responses to sustainable development.* Earthscan: London.
- ➤ Wheeler, B. (1991). Tourism's troubled times: Responsible tourism is not the answer. *TourismManagement*, 12(2), 91-96.

© INNOVATIVE RESEARCH THOUGHTS | Refereed | Peer Reviewed | Indexed



- ➤ Wheeler, B. (1994). Ecotourism: A ruse by any other name. In C. P. Cooper and A. Lockwood (eds.). *Progress in tourism, recreation and hospitality management*. Chichester, John Wiley & Sons Ltd.
- ➤ Williams, G, Thampi, B, Narayana, D and Bhattacharya, D (2011) Performing Participatory Citizenship Politics and Power in Kerala's Kudumbashree Programme. In *Journal of Development Studies*, 47(8), 1261-1280.
- ➤ Williams, P., Alison, G., and Ian, P. (2007) Corporate Social Responsibility at Tourism Destinations: Toward a Social License to Operator, *Tourism Review International*, 11 (2), 133-144
- Wight, P. (1993) Ecotourism: Ethics or Eco-Sell? *Journal of Travel Research*, 21 (3), 3-9.
- ➤ Yin, R.K. (1981) The Case Study Crisis: Some Answers, *Administrative Science Quarterly*, 26 (1), 58-65